



Sacramento Regional Transit District  
**Network Operations Technician**

<b>SALARY</b>	\$65,268.00 - \$91,380.00 Annually	<b>LOCATION</b>	Sacramento, CA
<b>JOB TYPE</b>	Full Time	<b>JOB NUMBER</b>	2025-00178
<b>DEPARTMENT</b>	Information Technology	<b>OPENING DATE</b>	01/14/2025
<b>CLOSING DATE</b>	1/27/2025 11:59 PM Pacific	<b>RECRUITMENT TYPE</b>	Internal/External

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### Description

The purpose of this position is to provide technical support to the District's network infrastructure, including configuration, installation, maintenance, and operation of network equipment, servers, fiber optic and cabling systems, network and digital storage systems, wireless devices, network and digital video recorders and security cameras, SmartCard system components and devices, and fare and ticket payment systems, both in the field and at District facilities. This is accomplished by performing system maintenance, installing and implementing new equipment, troubleshooting, diagnosing and resolving network and server related problems, and providing input on performance and reliability reports. Other duties include serving as an on-call representative for after hours and weekend field support.

### Examples of Duties

Assists with performing field maintenance, inspection, configuration, repair and replacement of network, communications and surveillance infrastructure and equipment, including communications cabinets, radio antennas, cabling, wireless access points, network switches, patch cables, splice cases, surveillance cameras, digital video recorders, digital messaging signs, SmartCard system components, fare and parking vending systems, public address system components, power supplies, uninterrupted power supplies, cooling fans, etc. Maintains associated systems documentation.

Assists with resolving server and storage system health and performance issues by monitoring server and storage system performance, security and error logs. Researches server and operating systems, system patches, driver updates, hot fixes and firmware updates. Performs server hardware maintenance and upgrades, including component removal and installation. Maintains associated systems documentation.

Assists with resolving network health and performance issues by monitoring network performance, security and error logs and reviews syslog and simple network management protocol (SNMP) event data. Researches network switch/wireless access point/router updates.

Performs network hardware maintenance and upgrades including component removal and installation. Maintains documentation on associated network configuration changes.

Participates on project teams for communications and network infrastructure expansion and upgrades. Prepares project

reports, maintains project schedules, spreadsheets and databases. Acts as technical liaison on District led projects and provides project communications updates through emails, memos, telephone calls. Maintains associated project progress documentation.

## Minimum Qualifications

*A combination of education and/or experience that provides the required knowledge, skills and abilities to perform the essential functions of the position. SacRT reserves the right to determine the equivalences of education and experience.*

**Education:** Associate's degree, diploma or equivalent from a college, technical, business, vocational, or correspondence school in Computer Science, Computer Engineering or a related field. Appropriate certification may be awarded upon satisfactory completion of advanced study or training.

**Experience:** A minimum of one (1) year experience supporting multi-server network environments, video surveillance systems, and/or wireless networks.

**Certification & Other Requirements:** Possession of a valid driver's license is required with the ability to obtain and maintain a valid California Class C driver's license.

**Proof of required education beyond high school, such as college transcripts, diplomas, and/or certificates must be submitted at the time of application, if not substituting experience for the education requirement.**

## Filing Instructions/Supplemental Information

The minimum qualifications as stated on this job announcement represent only the basic requirements of the position. Meeting the minimum qualifications does not guarantee that a candidate will be invited to participate in other examination segments of the selection process. An employment application is required for this position. Applications, job announcements, and copies of the complete job description are available at our website at [www.sacrt.com](http://www.sacrt.com).

**Completed employment application and proof of education, as outlined above, must be submitted online no later than Monday, January 27, 2025 at 11:59 p.m. SacRT will not process incomplete applications. Resumes are not accepted in lieu of an application, but may be included with the application.** For more information on benefits, a summary sheet is available from the Human Resources Department. The Human Resources Department will make reasonable efforts in the recruitment process to accommodate candidates with disabilities. For more information, contact the Human Resources Department at (916) 556-0298.

**SacRT has a stand alone pension plan which is not part of, nor does it have reciprocity with CalPERS.**

**SacRT is an Equal Opportunity Employer. EOE – Minorities/Women/Disabled/Veterans**

**This position falls under the AFSCME, Local 146 Bargaining Agreement.**

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### Agency

Sacramento Regional Transit District

### Address

1400 29th Street

Sacramento, California, 95816

### Phone

9165560298

### Website

<http://www.sacrt.com/>

## Network Operations Technician Supplemental Questionnaire

### \*QUESTION 1

Please describe, in detail, your work experience installing, configuring and/or maintaining network communications equipment, such as wireless access points, network switches, routers, and/or copper and fiber network cabling plants. In your description, include your job title, responsibilities, employer(s) and number of years/months you performed the duties.

### \*QUESTION 2

Please describe, in detail, your work experience using network diagnostic equipment. Include what types of tools and utilities you've used. In your description, include your job title, responsibilities, employer(s) and number of years/months you performed the duties.

\* Required Question